

INTERNAL AUDIT FINAL REPORT
EDUCATION, CARE AND HEALTH SERVICES DEPARTMENT

**INTERNAL AUDIT REVIEW OF THE TROUBLED FAMILIES CLAIM
FOR THE PERIOD 13 SEPTEMBER 2016 TO 10 MARCH 2017**

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INTRODUCTION

1. This note sets out the results of our audit testing of a sample of individual claims for the six month claim period between 13 September 2016 and 10 March 2017. These claims are due to be submitted at the end of March 2017.
2. We have agreed with the Early Intervention and Family Support Service that checks on a sample of individual claims will be carried out every six months, in September and March of each financial year. These compliance checks will seek to confirm that the sample of individual claims to be submitted at the end of those periods meet the significant and sustained criteria, enabling a claim to be made. The six month periods from which our samples are selected are continuous, ensuring that there is no gap in dates with the risk of individual claims not being considered for selection.

METHODOLOGY

3. We ascertained that there were 67 individual claims closed between 13 September 2016 and 10 March 2017 and due to be submitted to the DCLG for 'Payment By Results' under Phase 2 of the Troubled Families Programme at the end of March 2017. We selected a sample of 10% i.e. six claims to check. Two of the claims examined were where a client had gained employment, enabling a claim to be made. The four other claims in our sample were where the Early Intervention and Family Support Service considered that the national and/or local criteria as set out in the London Borough of Bromley's Outcome Plan had been met and significant and sustained progress had been made, resulting in the family no longer being attached to the programme.

SUMMARY OF FINDINGS

4. Our review of these claims found that the two employment claims met the relevant criteria for a claim to be made and the four other claims showed evidence that significant and sustained progress had been made. We also confirmed that these families had not been claimed for previously under the Troubled Families programme.
5. As a result of our testing there are no significant findings and there are no recommendations arising from this review.
6. Finally, we would like to thank all the staff contacted during this review for their help and co-operation.